

JOHN KAVESKI

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IT Director

More than twenty years delivering effective leadership and technology solutions in mission critical environments.

CORE COMPETENCIES

- Sophisticated communications and grounding skills.
- Improving team and cross-team effectiveness.
- Creating, building, and maintaining productive client relationships.
- Strong focus on process improvement.
- Highly skilled collaborative and negotiation skills especially with senior leadership and management.
- Strong strategic thinking that aligns IT resources with business objectives to achieve competitive solutions.

Special Expertise

- Proven record of results oriented relationship, services, and delivery management across a wide variety of sectors in very challenging environments.
- Ability to develop and lead cross-functional national teams to improve problem solving and productivity.
- PMI certified PMP (Project Management Professional) in 2003.

PROFESSIONAL EXPERIENCE

ePlus Technology, inc., Sunnyvale, California **2004 to 2010**

Senior Program Manager: Senior role as customer facing program manager for a \$185 million enterprise. Led the successful delivery and implementation of products and services to build, maintain and help grow revenue. I demonstrated strong leadership skills in building and facilitating highly effective customer centric implementation teams

Notable Achievements:

- *Customer workshop facilitation.* Developed and led an 'architecture review' workshop for a major financial institution, on a mission critical distributed system. The workshop successfully identified and communicated departmental issues and concerns among participants coming from disparate IT organizations (mainframe, client-server, network, development, help desk and operations).
- *Network upgrade and optimization management.* Successfully directed the implementations of several network infrastructure upgrades and optimizations for major financial, law, and high tech companies. Projects involved straight switch/router upgrades, bandwidth optimization, wireless, and more complex network WAN MPLS Optimization and DMVPN backup efforts – meeting the customer's 'no un-scheduled down-time' expectation.
- *Global initiative management.* PM on several global initiatives involving architectures spread across North American, EMEA, and APAC, typically involving unified communication and call center technologies.

Systems implementations. Successfully applied sound IT project management methodology to develop and deliver systems 'green-field' and upgrade implementations involving directory authentication, e-mail, virtualization, security, replication, disaster recovery, and thin-client technologies. Clients ran the gamut from financial, technology, legal, health-care, arts and entertainment, and retail sectors.

BANC OF AMERICA SECURITIES, San Francisco, CA **2001 to 2003**
V.P. Technology Infrastructure Partners. Led a cross national staff of professional and technical project managers, established strong relationships within the Equities line of business, and developed process, procedures and practices to help identify and cut IT costs.

Notable Accomplishments

- *Platform migrations.* Successfully lead the migration across the US of 5500 user accounts from legacy RAS architecture to a Radius/Cisco VPN solution.
- *Green Belt initiatives.* Utilized Six Sigma process improvement methodology, identified and developed a 'technology refresh/return process' initiative, that located and returned leased PC, server, and telecommunications equipment resulting in \$50,000 in savings per month.

PACIFIC EXCHANGE, INC. San Francisco & Los Angeles CA **1983 to 2001**
Director, Corporate Network Operations. Directed the creation, development and operations of the corporate Helpdesk and Network team. Developed and implemented policy, procedure, and budgets related to department operations including: recruitment and training, HW/SW procurement, contract and vendor management, asset tracking, and Help Desk.

Notable Accomplishments

- Established, developed and optimized the PCX Corporate Help Desk and Network department.
- Program manager for the Windows 2000 conversion of the corporate LAN and the Options trading floor workstations.
- Maintained vendor relationships for procurement of IT products and services.
- Developed the capital and operating budget for PCX network equipment, services, and licenses.

EDUCATION AND CERTIFICATION

UNIVERSITY OF PHOENIX, *M.B.A. Program (In progress)*
UNIVERSITY OF KANSAS, *Bachelor of Arts*
PROJECT MANAGEMENT INSTITUTE, PMP
SIX SIGMA Methodology, *Green Belt training*
STANFORD UNIVERSITY / INFORMATION WEEK, *IT Boot Camp*
MICROSOFT TRAINING & CERTIFICATION, *Microsoft Framework – Principles of Infrastructure Deployment*
ACHIEVE GLOBAL/ZENGER-MILLER MANAGEMENT TRAINING SYSTEMS
Front Line Leadership - Certificate

VOLUNTEER ACTIVITY

PRESIDENT, PENN STATION LOFTS HOA